

WDA6: WorkForce Central, Pierce County

Program Name: Economical Security for All

Service Area: 98402, 98404, 98409, 98444, 98499

Key Partners and Roles:

- Career TEAM – WIOA/EcSA enrollment, ITA's, Support Services
- Clover Park Technical College – Education/Training
- DSHS – Additional Benefit Navigation and Referrals
- Goodwill – Financial Coaching, Personal Stability (CRED: Career Readiness Education & Development)
- Metropolitan Development Council – Education/Training Navigation
- Tacoma Housing Authority – Outreach and Referrals
- Tacoma Community College – Education/Training
- United Way of Pierce County – EcSA Common Referral System

Intake and Assessment:

- EcSA Common Referral System
- Intensive Intake Specialist
- WIOA/EcSA enrollment
- Career/Training Assessment developed via IEP and Object Assessment

Service Delivery Approach:

- Partnership – Meets monthly, training of partner roles, process, and additional services
- Outreach – Dedicated outreach group aligning coordinated methods and efforts
 - Weekly WIOA/EcSA Orientation for new recruitment
 - Weekly Partner Presentation for continued engagement of actively enrolled participants
- Referrals for Enrollment and Co-enrollment – Begins with the EcSA Common Referral System
- Enrollment – Career TEAM verifies and updates the EcSA Common Referral System

Challenges:

- Technology
- Understanding WIOA eligibility
- Data sharing
- Co-enrollment

Successes:

- Common Referral Systems – EcSA and WorkSource for non-eligible customers
- Universal Intake Form
- Holistic services alignment with multiple partners (I got it!)
- Outreach Group

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