Washington State State Program Policy

Policy Number:7005, Revision 1Policy Title:Community Reinvestment FundEffective Date:January 22, 2025

1. <u>Purpose</u>:

To communicate guidance and instructions for the Economic Security for All (EcSA) Career Accelerator Incentives Fund and EcSA Business Support and Subsidized Training Fund established under the state Community Reinvestment Fund (CRF).

2. Background:

In 2022, the Washington State Legislature established the \$200 million Community Reinvestment Account in the State Treasury. The funds are designed to address racial, economic, and social disparities created by the historic design and enforcement of state and federal criminal laws and penalties for drug possession (otherwise known as "The War on Drugs"). As part of this initiative, the state Department of Commerce allocated \$25 million to a partnership with the Economic Security for All (EcSA) program to reduce poverty with a focus on equity.

- \$10 million of this fund is dedicated to the EcSA Career Accelerator Incentives Fund (hereafter EcSA Career Accelerator) to provide financial support payments of \$1,000 per month in incentives to individuals receiving career development assistance from the EcSA program to aid them in achieving suitable employment that provides a selfsufficient wage.
 - An additional \$24 million was subsequently added by the Department of Commerce to further expand the provision of incentives and allow for the creation of Matched Investment Savings Accounts (MISAs). Please refer to <u>State Program Policy 7010-</u> Community Reinvestment Plan Matched Investment Savings Accounts for guidance.
- \$15 million of the fund is dedicated to *EcSA Business Support and Subsidized Training* to partner with employers to provide training support and other assistance to help businesses hire and retain people.

3. Policy

Both the EcSA Career Accelerator Incentives Fund and EcSA Business Support and Subsidized Training programs are dedicated to increasing equity and redressing the impacts of the federal and state War on Drugs by placing a focus on assisting Black, Tribal, and Latino Washingtonians. This policy provides guidance for the planning and implementation of these funds.

The WorkSource System is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Language assistance services for limited English proficient individuals are available free of charge.

Eligibility

In order to receive monthly incentive payments through the EcSA Career Accelerator, participants must be eligible for and enrolled in the State EcSA program prior to receipt of any payment:

- Participants may receive incentives from the EcSA Career Accelerator when State EcSA-enrolled, whether they are above or below 200% of the Federal Poverty Line (FPL).
- The EcSA Career Accelerator's focus supports Black, Tribal, and Latino communities and areas should implement outreach strategies to reach these populations. However, anyone who is eligible may be enrolled in State EcSA and receive incentives from the EcSA Career Accelerator.

Areas should be aware that the number of customers served from these target populations is being tracked through regular reports to the Washington State Department of Commerce and the Governor's Office of Equity, which expect to see significant growth in the number of people served from these target populations. Because of this, effective recruiting strategies and proper data entry concerning customer demographics (including participant completion of a WorkSourceWA.com account) are especially vital for this program.

Incentive Payments

Incentives must meet the following requirements:

- Incentive payments may only be provided to individuals who are enrolled in the State EcSA program.
 - Payments must be tracked in the State MIS (currently ETO) using the Community Reinvestment Financial Support Payment touchpoint.
 - Incentives must be included as part of the career plan of the participant who would receive them.
 - Participants must be making satisfactory progress in carrying out the career plan developed with their case manager at the time of enrollment, as determined and recorded by the case manager in case notes. LWDBs may develop and promulgate local standards or guidelines regarding this requirement.
- Incentive payments provided by the EcSA Career Accelerator must be in the amount of \$1,000 per month.
- There is no time limit on how many months participants may receive incentives. LWDBs may set local time limits, pursuant to local policy, on duration of incentives if needed in order to provide equitable access to incentives with limited funding. Local time limit cannot be less than 6 months, unless a participant has exited, funds have run out, or participant begins incentive payments with less than six months remaining in the life of the contract. The time limit can be applied retroactively.
- Upon receiving an initial EcSA Career Accelerator Incentive, participants must continue to receive them monthly while meeting eligibility requirements for as long as they are enrolled in the program or until they reach a local area's time limit, are making suitable progress toward their career plan as documented by their Case Manager each month, and so long as funding is available for the EcSA Career Accelerator Incentives. Any gaps in receipt of incentives must be tracked in ETO with an explanation for the break

in service.

- Participants may decline incentive payments at any time and for any reason. Participants who previously received incentive payments and decided to stop payments may begin receiving incentives again after a break upon their request, provided they are still eligible.
- Incentives must be paid by check, direct deposit, or via a prepaid card capable of being used in a manner similar to a debit card. Gift cards are not an acceptable form of payment.
- Case managers must take steps while working with participants to assess other benefits
 received and determine what impact, if any, receipt of EcSA Career Accelerator
 incentives will have on those benefits. After identifying any potential issues, participants
 and case managers should engage in discussion to determine how to address any
 conflicts and assist participants in making informed decisions.
- Incentives received under the EcSA Career Accelerator program do not have any
 impact on eligibility for any other incentives, EcSA or otherwise. Participants may still
 receive incentive payments from State EcSA if they are eligible for them as part of their
 career plan.

Impact of Payments

Provision of incentive payments under this program may cause additional requirements on sub-grantees or LWDBs concerning the provision of tax forms. Because of this, it is recommended that LWDBs and sub-grantees understand their responsibilities and the implications of such services for the purposes of participant tax reporting and the receipt of other benefits from the system.

EcSA Business Support and Subsidized Training

Communities of Emphasis

The funds provided by EcSA Business Support and Subsidized Training are intended primarily to support Black, Tribal, or Latino-owned or operated businesses. While other populations may be served with the funds, LWDBs must make significant efforts to focus on these target populations.

Navigator Requirement

Each LWDB is required to use a portion of the funding provided by the EcSA Business Support and Subsidized Training program to pay for at least one new and dedicated Full-Time Equivalent (FTE) Business Navigator, either through the hiring of new staff or by preventing the layoff of staff funded by temporary funding sources, who will carry out the implementation of the program and assist the businesses served by the grant. LWDBs may use a locally determined title for this position, so long as all required aspects of the program are implemented.

EcSA Business Support and Subsidized Training Activities

The following activities are allowed to be provided using EcSA Business Support and Subsidized Training funds:

- Connections and outreach to businesses
- Work-based training for employer partners in the program, including:
 - On-The-Job Training
 - Work Experience
 - Incumbent Worker Training
 - Customized Training (including Registered Apprenticeships)
 - Occupational Skills Training

The following activities are allowed to be provided using EcSA Business Support and Subsidized Training funds if they are directly tied to recruiting people into services, providing training, getting individuals employed, connecting Community Reinvestment Businesses to state systems to help their company succeed, or increasing workers' earnings; and the total activity expenditure is under \$10,000:

- Assist with the purchase of equipment for employer partners related to training for workers or potential new hires.
- Build artistic and music expression and/or artistic and cultural tools into strategies to foster interest in high wage careers and/or to inform youth about careers in legal services, violence prevention, consulting, and other careers.
- Utilize restorative justice and healing-centered approaches to case management and systems navigation.
- Utilize community-based solutions to recruit Black, Latino, and Tribal community members into services funded by this grant and related programs.
- Remove barriers and siloes that stymie progress, including but not limited to identifying federal barriers and seeking federal solutions.
- Create early workforce development pipelines that show youth how jobs can be enjoyable and benefit the community.
- Sponsor cultural events that serve the dual purposes of offering employment opportunities to youth while providing outreach activities for the community, such as concerts.
- Work with ESD to assist with planning for additional funding, potentially expanding funding, and continuing this work into the next state biennium.
- Sponsor grants for entrepreneurs or small businesses in the community to provide training or other strategies to increase recruitment/employment, employee retention, employee productivity and employee earnings.

Any single activity provided from the above list with expenditures greater than \$10,000 must be approved by the Grants Management Office using the process outlined in Attachment B.

Activities undertaken as part of Business Support and Subsidized Training will be tracked using reports provided by LWDBs on a quarterly basis. The format of these reports will be provided by GMO.

Individual Enrollment

• Individuals who receive training under one of the EcSA Business Support and Subsidized Training activities must be entered into ETO with all demographic information fully filled out. Once entered, they must be enrolled into the Community

Reinvestment Fund program of enrollment, and the training service they received must be selected and recorded in ETO.

- The only services that may be provided to individuals in training paid for by the Community Reinvestment Fund are as follows:
 - o Occupational Skills Training
 - On-the-Job Training
 - Work Experience/Internship
 - Incumbent Worker Training
 - Customized Training
- Individuals receiving one of the above services are not to be enrolled into Community Reinvestment Fund until they are ready to begin the service in question.
- Individuals receiving the above training may be enrolled into other programs if needed and eligible. However, they are **not required** to be enrolled in other programs in order to take part in EcSA Business Support and Subsidized Training programs.
- Individuals who require case management must be enrolled into a program for which they meet eligibility requirements and receive case management provided by that program. Case management (including support services) cannot be provided to jobseekers as part of the EcSA Business Support and Subsidized Training program.
- Only an individual working with an employer who is receiving services from the Community Reinvestment Fund's Business Services and Subsidized Training program can receive subsidized training funded by the program. The ETO service touchpoint notes must include the name of the employer and that the employer is interested in hiring or retaining the individual.

Indirect Costs

Indirect costs for the Community Reinvestment Fund may be charged to Administration funds for the program from which they arise.

Reporting Requirements

LWDBs are required to submit quarterly narrative and quantitative reports to GMO concerning contract performance and activities over the previous quarter. This report must follow a format to be provided to areas by GMO that is designed to capture the required performance aspects of the program outlined in LWDB contracts not able to be adequately captured via other means. The quarterly reports are due on January 31, April 30, July 31, and October 31, unless any of those dates fall on a weekend, in which case they are due the following Monday.

Monitoring:

The Community Reinvestment Fund programs will be monitored by the ESD Monitoring Unit, at a time and in a manner to be determined in consultation with GMO, the ESD Monitoring Unit, and the specific LWDB to be monitored.

4. Definitions

None

5. <u>References:</u>

State Program Policy 7000 (formerly WIN 0129 Revision 3)

6. <u>Supersedes</u>

State Program Policy 7005- Community Reinvestment Fund WorkSource Information Notice (WIN) 0140, Community Reinvestment Fund, dated February 9, 2024

7. Website:

Workforce Professionals Center

8. <u>Action</u>:

Local Workforce Development Boards (LWDBs) and their contractors must distribute this policy broadly throughout the system to ensure that WorkSource System staff are familiar with its content and requirements.

Direct Procedural Inquiries To:

Grants Management Office Employment System Policy and Integrity Division Employment Security Department P.O. Box 9046 Olympia, WA 98507-9046 <u>WorkforceInitiatives@esd.wa.gov</u>

Direct Policy Inquiries To:

Employment System Administration and Policy Employment System Policy and Integrity Division Employment Security Department P.O. Box 9046 Olympia, WA 98507-9046 SystemPolicy@esd.wa.gov

Attachments:

<u>Attachment A</u>: Community Reinvestment Fund FAQ <u>Attachment B</u>: Approval Process for Additional Elements

Attachment A

Community Reinvestment Funds FAQ

- 1. Who are the intended communities to serve with the CRF funds? **Answer:** Black, Tribal, and Latino.
- Do LWDB CRF subcontractors also need to be EcSA subcontractors?
 Answer: If a local area needs to use a different contractor while maintaining a single coordinated EcSA system, they may do so. However, the EcSA system should function as a single unified system locally to break down silos and separations across funding streams. Local program models must uphold this principle.
- How do areas ensure that demographic information is fully completed?
 Answer: The case manager should ensure that clients have accounts in WorkSourceWA.com with fully completed and current demographic information at the time of enrollment. For further directions on this, see Policy 7000 Attachment B.
- 4. What will the monitoring process look like for the CRF program? **Answer:** Similar to current State EcSA monitoring.
- Are programs funded by the Community Reinvestment Fund required to be included in Infrastructure Funding Agreements?
 Answer: No, they are not required partners and are not therefore required to pay into the IFA.
- Are individuals allowed to respond "decline to answer" on demographic questions surrounding the target population?
 Answer: Absolutely. Participants are not required to self-identify if they do not wish to do so and may select "decline to answer" whenever they wish.

Career Accelerator Incentives

- 7. What percentage of incentives are designated for target communities? Answer: There is no target. However, ESD will track and report this to the Department of Commerce and the Governor's Office of Equity. Demonstrating a reasonable focus and strong and growing participation by these communities will help show we are using the funds as intended. If we fail to do so, we may receive hard targets in the future.
- 8. Should incentives be offered to everyone in EcSA? Answer: Yes, everyone enrolled in State EcSA should be offered a monthly \$1,000 incentive if they are making satisfactory progress toward their career plan each month and as funding allows. Local areas and case managers determine/define satisfactory progress towards a career goal. Participants are not required to accept the incentives.
- 9. How is satisfactory progress defined for the receipt of incentives?

Answer: Local areas determine satisfactory progress.

10. Will incentives count as income against SNAP and other benefits?

Answer: Incentives will count as income for SNAP. For other benefits, local areas are encouraged to use the Atlanta Federal Reserve's tool for predicting such impacts, which Seattle-King County LWDB currently uses.

https://www.atlantafed.org/economic-mobility-and-resilience/advancing-careers-for-lowincome-families/cliff-tool

Customers should consider how much SNAP they will lose versus how much incentive they will gain. For example, a customer might decide that getting a \$1000 incentive is still worth it, even if they lose \$250 in SNAP benefits. It is vital for case managers to work with participants to determine potential issues and plan accordingly.

- 11.Do incentive payments count as income for the self-sufficiency calculator? **Answer:** No
- 12. How long can participants receive incentives? **Answer:** All participants should receive monthly incentives for the entire period that they are enrolled in State EcSA and successfully working towards their career goals, as funding allows. There is no time limit.
- 13. What is the difference between EcSA Career Accelerator Incentives and State EcSA incentives?

Answer: EcSA Career Accelerator Incentives are monthly payments of \$1,000 provided to participants who are making satisfactory progress each month. They are paid using Community Reinvestment Funds. Other incentives would be related to the regulations of the State EcSA program and would be paid using State EcSA funds.

14. Can LWDBs pay incentives as one single payment at the end of the program completion to avoid loss of federal benefits?
 Answer: As a customer option, yes, but this should be carefully considered with each client.

As a required approach for all customers in the local area, no. LWDBs may not make this their **only** approach to incentives. If customers choose to receive the payments each month, they should receive them, as long as they are continuing to work on their career plan.

15. Can LWDB subrecipients offer incentives as well to participants?

Answer: Yes, subcontractors can implement the entire program including making incentive payments. The incentive payments must follow the rules as laid out in the LWDB's contract from ESD.

Incentive payments must be paid from the incentive payments funding, not the separate business services funding and anyone receiving incentives must be enrolled in State EcSA.

16. Can young adults under the age of 18 receive the \$1000/month incentives? Answer: Yes. However, parent or guardian consent is required unless the minor is legally emancipated, and the parent or guardian must have the opportunity to consider the impacts on other benefits the household may be receiving, as discussed above. This permission must be documented in case notes. Parents or guardians may be invited to take part in EcSA along with their child, as well, if eligible.

17. Can CRF Incentives be provided after training completion? **Answer:** CRF incentives may be provided for as long as the participant is enrolled in the program.

18. Can funds from the Career Accelerator Incentives be used to support program costs? **Answer:** The Incentive Payments and Individual Development Accounts funds can be used judiciously for supporting case management, local policy development, oversight and monitoring, and financial coaching related to the program.

Business Support and Subsidized Training

- 19. Are the EcSA Business Support and Subsidized Training funds exclusively for Black, Tribal, and Latino-owned businesses? Answer: No, the funds provided by the EcSA Business Support and Subsidized Training are intended to primarily support Black, Tribal, and Latino owned or operated businesses, but can be used for other populations if needed. The Equity-Focused Business Navigator is authorized to attest to each business being Black, Tribal, or Latino-owned or operated and must keep records indicating this and report the number of each to ESD in quarterly reports.
- 20. Is it a requirement to add a new Equity-Focused Business Navigator?

Answer: At least one additional FTE must be added to what is already established. This position may be filled entirely by current staff members for the purpose of preventing the layoff of those staff members or may be split across several staff in order to ease funding concerns, but the total capacity must equal at least one FTE, and any staff who charge to the program must be **directly** involved in providing services for clients of the program. The Business Navigator position will be funded out of the Business Services portion of the budget and not the LWDB Admin funds.

21. What tracking is required for individuals receiving training from the Business Support and Subsidized Training program? Answer: Individuals receiving training must have a Community Reinvestment Fund program of enrollment entered into ETO with the training service linked to that enrollment. Any updates on their progress should be included in the training touchpoint. 22. Who can receive subsidized training under the business services side of the Community Reinvestment Fund?

Answer: Only an individual working with an employer who is receiving services from the Community Reinvestment Fund's Business Services and Subsidized Training program can receive subsidized training under the business services side of the Community Reinvestment Fund. These individuals must have a complete demographic profile in ETO and be enrolled in the Community Reinvestment Fund program with a state-funded training service attached (notes must include the employer's name and interest in hiring or retaining the individual). They can be EcSA participants or non-EcSA participants. If case management support is needed for the individual in subsidized training, they will need to be enrolled in EcSA and/or another program such as WIOA. It is encouraged to enroll in EcSA when appropriate to provide the most robust support to the participant.

- 23. Do WIOA requirements apply for services provided by the EcSA Business Support and Subsidized Training? Answer: No
- 24. What is the process for getting approval to provide services not explicitly allowed under the EcSA Business Support and Subsidized Training Program?
 Answer: An area should contact the Grants Management Office for a discussion, at which point the specific data required will be determined. A written proposal will be expected as part of the approval process. See attachment B for the procedure.
- 25. Is there an option for the \$10,000 limit on the automatic approval of activities listed on Page 3 of Policy 7000 to be increased?
 Answer: The \$10,000 limit cannot be changed. Please note that the \$10,000 limit does not prevent the creation of programs that have costs above the limit; it merely places a ceiling beyond which those programs must be approved by the Grants Management Office.
- 26. Are there any eligibility requirements for individuals receiving training from the Business Services and Subsidized Training program?

Answer: The only requirement is that the individual be working with an employer served by the program who is interested in hiring or retaining that individual (indicated in service touchpoint notes) and the individual must register with WorkSourceWA.com.

- 27. Can LWDBs use the funds from the Business Support and Subsidized Training program to make internal improvements? **Answer:** No, the funds cannot be used to implement programs to benefit the LWDB.
- 28. Is there any restriction on whether a non-profit can receive assistance from the Business Support and Subsidized Training program?
 Answer: A non-profit may receive assistance with the implementation of Business Support activities, provided they are not the LWDB or contracted by the LWDB as a service provider or partner.

29. Can contractors directly pay for \$1000 of client expenses monthly as their monthly CRF incentive?

Answer: An offsetting payment of this sort is a supportive service, not an incentive. This is also reflected in the State EcSA Policy and is further supported by the definitions in the services catalog. Additionally, attempting to circumvent impacts to TANF might raise concerns with DSHS in terms of avoiding TANF regulations, as TANF supports are intended to pay for the same rent, utilities, and monthly living expenses.

Attachment B

Approval Procedure for Additional Elements (GMO):

To facilitate innovation while ensuring that LWDBs remain within applicable requirements, the following process must be followed prior to using funds on any activities that are not explicitly allowed, or which exceed the allowed dollar amounts outlined in this document:

- *Step 1:* The LWDB consults with the Grants Management Office to discuss the parameters and feasibility of the proposed variance.
- Step 2: The LWDB submits a formal and detailed request including the following items:
 - An outline of the activity, which includes total anticipated costs and
 - An explanation of how this activity will assist in serving clients, prioritizes CRF priority populations, aligns with the mission of the Community Reinvestment Funds, and furthers the priorities of the State EcSA program.
- *Step 3:* The Grants Management Office will assess the request, consult with appropriate subject matter experts, and then meet with the LWDB. The request will then either be approved, returned for further clarification or changes, or denied, with an initial response within five business days.
- *Step 4:* An official response will be provided per the request document within 14 calendar days.