

# Welcome!



- What are your summer traditions?
- Where do you like to go during the summer?
- What gets you excited about summertime?

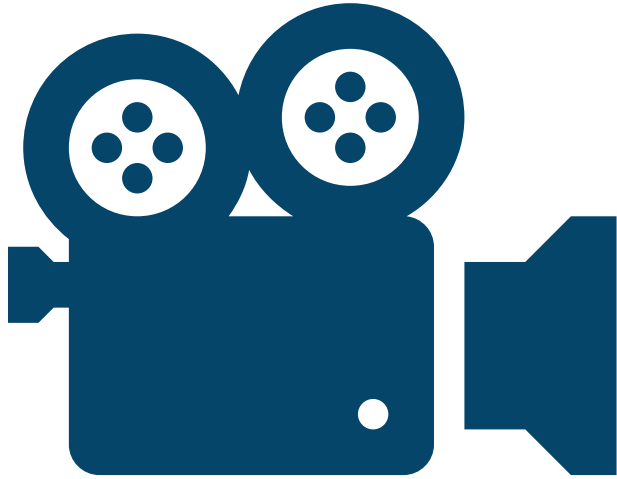


**Share in  
the chat**

hello  
SUMMER



This meeting is being recorded



# Using the Q&A feature

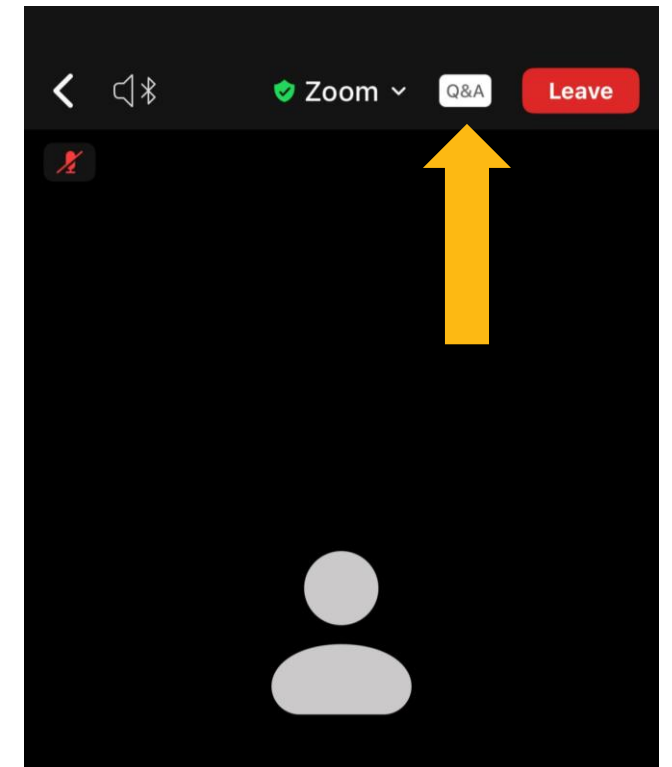


Please submit questions using the Q&A button on your screen.

**Q&A on desktop:**



**Q&A on mobile:**



# WorkSource Integrated Technology (WIT) Project

Town Hall | June 2025



**Guiding principles:** Customer-centric • Integrity • Accountability • Openness • Commitment

# Today's agenda



## Topics

- Go-live timeline
- Participant Individual Record Layout (PIRL) feature
- Training update
- Questions and comments

## Objectives

- Keep WorkSource professionals informed about the project.
- Offer opportunities to ask questions and provide feedback.

# Project update



- Our go-live timeline is changing.
- We're working on a new timeline.
- PIRL reporting and other core features must be complete at go-live.
- A new timeline helps us meet federal requirements and produce high quality tools.
- You'll have more time to get to know the look and feel of the new tools.
- We will avoid repeating challenges with past technology implementation.
- Our priority is to get this right.

# Sponsor remarks



Ismaila Maidadi  
*ESD Workforce Services*



Bill Dowling  
*Olympic Workforce  
Development Council*

# Participant Individual Record Layout (PIRL)



- A standardized layout for federal reports.
- Shows our performance outcomes.
- Required by the Department of Labor.
- Tells the story of our impact in numbers.
  - Who we served
  - Job placements
  - Skills gained
  - Support delivered

**PIRL...**

**It's kind  
of a  
BIG DEAL!**



# PIRL: The story our data tells

- Information is entered into WA Works.
- Data from WA Works is used to build PIRL reports.
- PIRL reports show all the support we've delivered.
- Funders see the impact of our work in numbers.
- PIRL reports keep us in compliance.
- Performance outcomes inform funding decisions.



# Your work already powers PIRL reports



## Your role in PIRL reports

- The PIRL reports are built in the background.
- You already support PIRL reports without even knowing it.
- Every case note, service entry and update you enter into WA Works will build the PIRL.
- There's no extra work, just keep doing your usual work and enter clear data.

## Why it matters

- Accurate and timely data ensures we meet quarterly federal deadlines.
- Compelling data helps us make a case for more funding so we can help more people.

# Training update



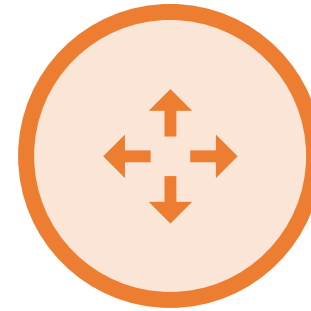
We're still focusing on getting the right elements in our approach.



Timing



Participants



Channels



Content and  
learning type

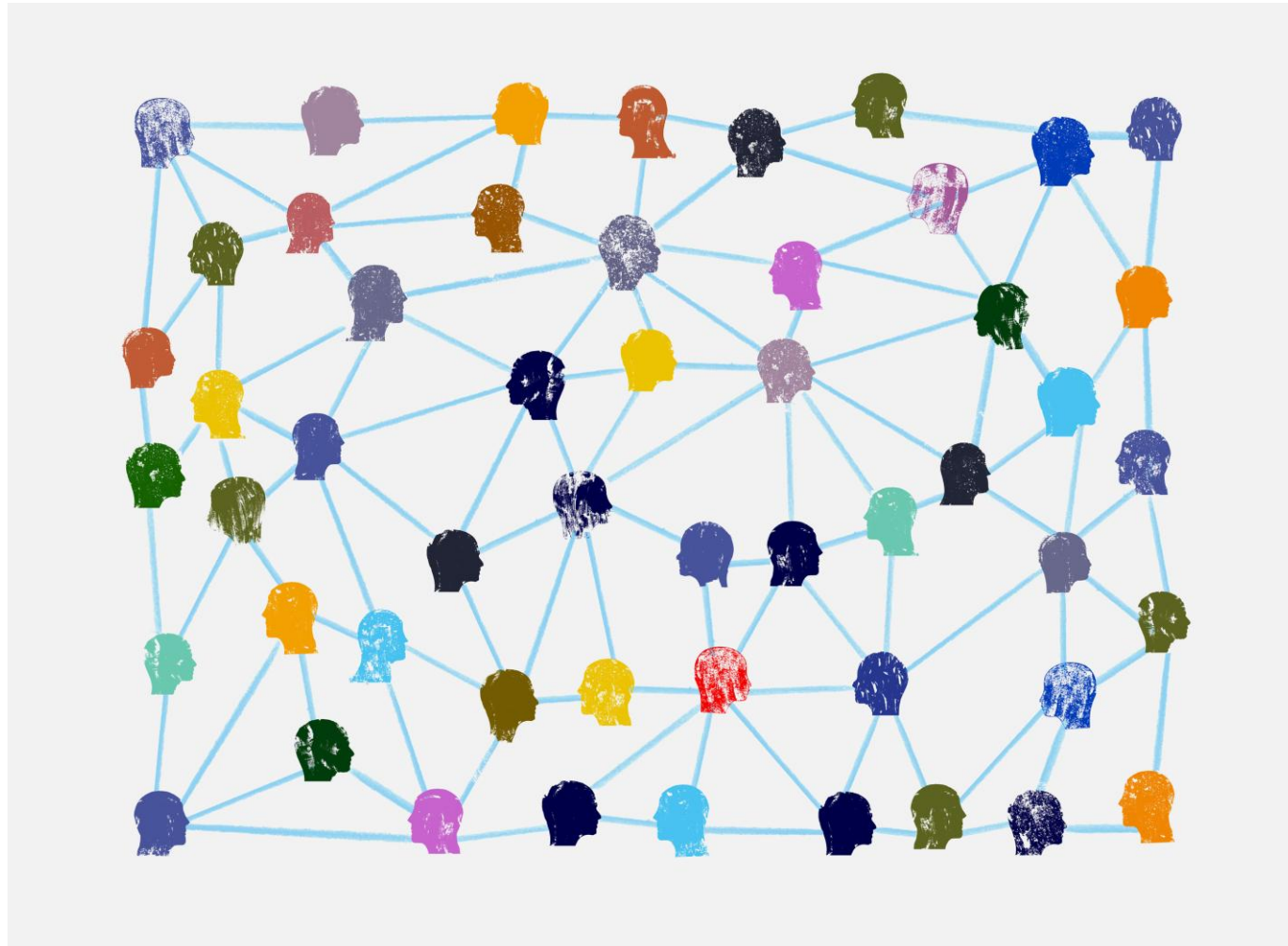


Measures



Support

# Introducing Super Users



# Q&A

**Add your questions  
using the Q&A feature.**



**This time is for  
YOU!**

# Pop quiz:

How are you feeling  
about the WIT  
replacement project?

Let us know how you are feeling  
on a scale of 1-10.

1 – Not at all confident

10 – Extremely confident

# Updating the Town Hall schedule



## Scheduling options:

- A. Move to every month starting in July.
- B. Schedule every 2 months until closer to go-live.
- C. Schedule Town Halls on an as-needed basis.

NOTE: For all options, Town Hall will move to a monthly schedule in the 4 months before go-live.



# Example of schedule options



## **Option A** (monthly)

- July 25
- August 22
- September 19
- October 17

## **Option B** (every 2 months)

- August 22
- October 17
- December TBD

## **Option C** (as-needed)

- August 22
- TBD
- TBD



# Pop quiz:

How often would  
you like to have  
Town Hall events?

- A. Every month, starting in July.
- B. Every 2 months, until closer to go-live.
- C. Schedule as needed, until closer to go-live.

# Post-event survey

Feedback is a gift!

1. How satisfied were you with this Town Hall?
2. Which area of the state do you support?
3. Which option best reflects your relationship to WorkSource?
4. What topics do you want to hear about in the future?

# Key take-aways



- We're working on a new go-live timeline and will update you as soon as possible.
- A new timeline helps us meet federal requirements and produce high quality tools.
- PIRL reports are critical for federal compliance and funding.
- You already support PIRL reports in your regular work.
- Training activities will begin ramping up about 2-3 month before go-live.
- Super Users will provide peer support at the local level.