

Training overview



Each learner is assigned to a 2-week training group

Self-paced

- Complete lessons in the Learning App.
- Independent practice with scenarios.
- Go to super users with questions.
- 5 groups with 6 cohorts, first group starts March 23.

Blended

- Complete lessons in the Learning App.
- Attend guided sessions or office hours Monday to Friday, 9-11 AM and 2-4 PM.
- 6 groups with 11 cohorts, first group starts April 6.

Interpersonal

- Attend instructor-led virtual training sessions Monday to Friday (Week 1).
- Practice scenarios during the sessions.
- 3 groups with 5 cohorts, first group starts April 20.

Example learning path: Job seeker assistance

- 8 lessons
- Estimated time: 10-15 hours

