



Employment Security Department

WASHINGTON STATE

P.O. Box 9046 • Olympia WA 98507-9046

IT Pricing List

Effective July 1, 2025

Shared Public Use Computers in Resource Rooms and Training Rooms (included here for ITA planning)	Cost
Customer laptop or desktop – used in resource rooms, training rooms, etc. Includes computer, warranty (4 year replacement cycle), software and helpdesk	\$30/month
MS Office licenses Locally installed - in most offices, 25% of public use machines have these licenses <i>This option will not be available for PY26</i>	\$158/year

Optional Add-on Devices/Services	Cost
Hardware with Workstation Kit HP Standard Laptop Model with extended warranty Workstation Kit – 2 monitors, docking station, keyboard, mouse, surge protector, network cable, network access, and network transport. <i>ESD does not have an option to provide laptops without the kit. Please note that ESD will apply a standard fee if laptops are returned without the full kit.</i>	136.61/month
*Network Access only Microsoft G5 License – Includes network ID, email, Office 365, MS Teams, PowerBI (user monthly) All partners with an ESD email account will be charged this amount beginning 10/1/2025	\$51.04/month
iPhone* Device and required services	\$57.37/month
Flip cell phone* Device and required services	\$36.67/month
Wireless hotspot* Device and required services	\$40/monthly

*Device has a two-year contract period. ESD will assess a recovery fee if a user chooses to deactivate during the two-year period. The fee is dependent upon where they are in the two-year period. The fee will be added to their invoice.



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Software and Applications	Cost
Zoom license	\$15/month
Office phone (desk phone or soft phone)	\$14/month
Adobe Acrobat	\$143.08/year
Adobe Sign	\$161.84/year

If other software is desired, requests should be routed through WS I&T Advisory or Steering members.

FAQs:

Q. If partners don't have ESD equipment, can they use the guest WiFi?

R. No, the guest WiFi is intended for customer use. It's an open network and is limited to low browsing speeds. Partners can use their own hotspot devices to connect to the internet.

Q. If partners don't have ESD equipment, can they use ESD printers?

R. No, ESD printers require an ESD device that is connected to the ESD network.

Q. Why did iPhone and Flip cell phone costs increase by \$6.67 per month?

R. The phones require Smarsh Text Capture, which was previously included as a separate line item for \$80/year (\$6.67/month). We have added it into the total cost of the phones.