# WORKSOURCE INTEGRATED TECHNOLOGY (WIT) INFORMATION & TECHNOLOGY ADVISORY COMMITTEE

June 18, 2025



#### Agenda:

- Welcome / Agenda review
- Core LDP Report Out
- Data Migration Advisory Team Report\*
- WIT Replacement Project Update\*
- Change Effort Update
- WIT Training Update
- SAW Experience
- WSWA Report Out\*
- Steering Committee Decisions\*
- Roundtable\*

\*Standing Item

#### Meeting objectives:

- Shared understanding on the WIT Replacement Project deliverables
- Full engagement from participants on decisions and advice requested



#### Core LDP Report Out

#### **Aaron Parrott**



#### **DM Report Out**

**Aaron Parrott** 

✓ Enrollment Service Object Fields 5/14/25, 5/21/25



## WIT Replacement Project Update

#### Anne Goranson



## WIT Project update

#### Activities underway

Structured Communications Plan executed, and will continue as information as received

Vendor working on analysis for schedule optimization, approach recommendations and resource considerations

Weekly meetings established to monitor progress

Executives engaged- including full WIT Project Sponsorship Coalition



#### Project status (schedule & risk) is Red

#### Project Issues (no change from last month)

- Issue #195296 Vendor updated action plan. | The vendor Product team is unable to keep the Backlog "full" of development requirements. (J. Perla)
- Increased #222017 risk to an issue | Launchpad key resources are overcommitted and spread too thin, impacting project scope, schedule and quality. (J. Perla)
- Increased #213081 risk to an issue | Insufficient Sprint Capacity planned to build the PIRL within the ESD Launchpad Product in the ESD Salesforce Org, impacting project timeline. (J. Perla)



#### Project's Risks | Risk Report

On 6/11/25, the Monthly Risk Report (as of 6/11/25) was sent to the Advisory Committee with all logged Risks & related mitigation strategy. This report is reviewed with Advisory Committee every month.

Category	Count	Notes			
High Risks (20+)	4	Increased risk rating #184385 (Vendor system implementation experience); Added #259544 (Vendor's PIRL Tech requirement velocity), #259545 (vendor's PIRL QA Testing capacity)			
Med-High	4	Increased risk rating #222426 (unplanned budget items); Added #259618 (vendor's PIRL SME capacity)			
Medium	18	Closed #183136 (duplicate to current issue), #212300 (Data migration strategy), #234491 (cutover duration), #223285 (scope level of effort estimates), #244374 (ESD sys admin coverage); Increased risk rating #205710 (Integration timelines); #234381 (Vendor BA), Decreased risk rating #250795 (DM guidance from DOL); Added #255937 (CIAM)			
Low	16	Closed #103590 (Leg budget approval), #229683 (PIRL validation requirements), #222803 (UI staff capacity), #246452 (Vendor Lead trainer capacity), #248809 (SF integration expertise), Decreased risk rating #230943 (scrum lead), #231622 (PIRL validation duration), #231616 (Operational Readiness critical success factors); Added #256649 (UTAB integration), #258454 (J-meter tool experience), #259227 (ESD Azure Standardization resources), #259984 (technical documentation), #260194 (offshore using AVD)			

5 Very High	5	10	15	20	25
4 High	4	8	12	16	20
3 Moderate	3	6	9	12	15
2 Low	2	4	6	8	10
1 Very Low	1	2	3	4	5
101	1 Very low	2 Low	3 Moderate	4 High	5 Very High

Impact →

NOTE: Risks are logged if they are expected to impact one or more of the following element around project implementation: Schedule, Scope, Cost, Quality, or Stakeholder



## Change Effort Update

Luci Bench



## Training Update: Training Plan Addendum

McKenzie Hogan



#### New WorkSourceWA Website Training

**Target Audience:** WorkSource professionals

#### **Training Focus:**

- Key website functionality
- User support strategies
- Navigation and troubleshooting

#### **Delivery Format:**

- Interactive virtual sessions
- Reference materials and follow-up resources

#### Training Audience End-customer Audience Jobseekers Examples Program Super Operators Virtual Jobseekers Users support Managers **Customers using** Office Leaders **Direct Service Staff** WorkSourceWA Business WorkSource Services Supervisors with Staff partners (Employers reporting up support) **Employers**

#### **Post-Training Expectations:**

- Local Supervisors and SMEs guide expectations of use
- Ongoing Super User support



## WorkSourceWA SAW Experience-Thoughts and Observations

Eric Le



## WSWA Report Out

Eric Le



## Steering Committee Anne Goranson

✓ Business Validation Plan



#### Roundtable

#### Anne Goranson



## THANKS!



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