

WORKSOURCE INTEGRATED TECHNOLOGY (WIT) INFORMATION & TECHNOLOGY ADVISORY COMMITTEE

October 15, 2025



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Meeting objectives:

Agenda:

- Welcome / Agenda review
- WIT Replacement Project Update*
- Partner Access to WA Works
- Core/WA Works LDP Report*
- DM Report Out*
- WorkSource WA Sprint Progress
- WA Works Licensing Update
- UI Promotional Message
- Portfolio Tech Update*
- Steering Committee Decisions* Roundtable*

*Standing Item

- Shared understanding on the WIT Replacement Project deliverables
- Full engagement from participants on decisions and advice requested



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Welcome!

Anne Goranson

New Member: Scott Iddings from Northwest



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WIT Replacement Project Update

Linda Kleingartner



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Project remains “red”- overall & schedule.

Budget is yellow.

Project Issues:

- **Issue #195296** Vendor updated action plan. | The vendor Product team is unable to keep the Backlog "full" of development requirements. (J. Perla)
- **Issue #222017** | Launchpad key resources are overcommitted and spread too thin, impacting project scope, schedule and quality. (J. Perla)
- **Issue #213081** | Insufficient Sprint Capacity planned to build the PIRL within the ESD Launchpad Product in the ESD Salesforce Org, impacting project timeline. (J. Perla)
- **Issue #259618** | If the vendor cannot provide sufficient PIRL SME capacity, then the project timeline may be impacted (J. Perla)
- **Issue #262560** | If dependencies to complete PIRL scenarios and file-level test artifacts are delayed, then the overall project timeline may be impacted. (J. Perla)
- **Issue #222426** | If large (>\$5K), unplanned budget requests for project expenses occur, then the project budget could be at risk (A. Goranson)
- **NEW Issue from Risk #259545** | If Vendor's PIRL QA Testing Capacity is not increased or dependencies are not completed, THEN it could impact the project timeline. (J. Perla)
- **NEW Issue from Risk #186260** | If vendor is not able to implement DevOps against client requirements timely, then velocity and quality of the product could be impacted. (J. Perla)

Project's Risks | Risk Report

On 10/8/25, the Monthly Risk Report (as of 10/8/25) was sent to the Advisory Committee with all logged Risks & related mitigation strategy. This report is normally reviewed with Advisory Committee every month.

Category	Count	Notes
High Risks (20+)	3	Closed #184385 (System Implementation experience); Lowered risk #233347 (environments) to Medium; Elevated 3 #186260 (Dev Ops), #268541 (unplanned work) and #259545 (PIRL QA capacity) to Issue; Added 1 very high risk #285023 (UI Developer)
Med-High	3	Lowered #259544 (PIRL tech requirements) to Medium; Elevated #269590 (Data Migration schedule) from Medium
Medium	23	Closed #222892 (Salesforce Lightning); Logged new Medium risk #285285 (ESD data migration developers) and reactivated #255937 (SAW)
Low	15	Added new risk #282840 (Comms focus on implementation)

5 Very High	5	10	15	20	25
4 High	4	8	12	16	20
3 Moderate	3	6	9	12	15
2 Low	2	4	6	8	10
1 Very Low	1	2	3	4	5
	1 Very low	2 Low	3 Moderate	4 High	5 Very High

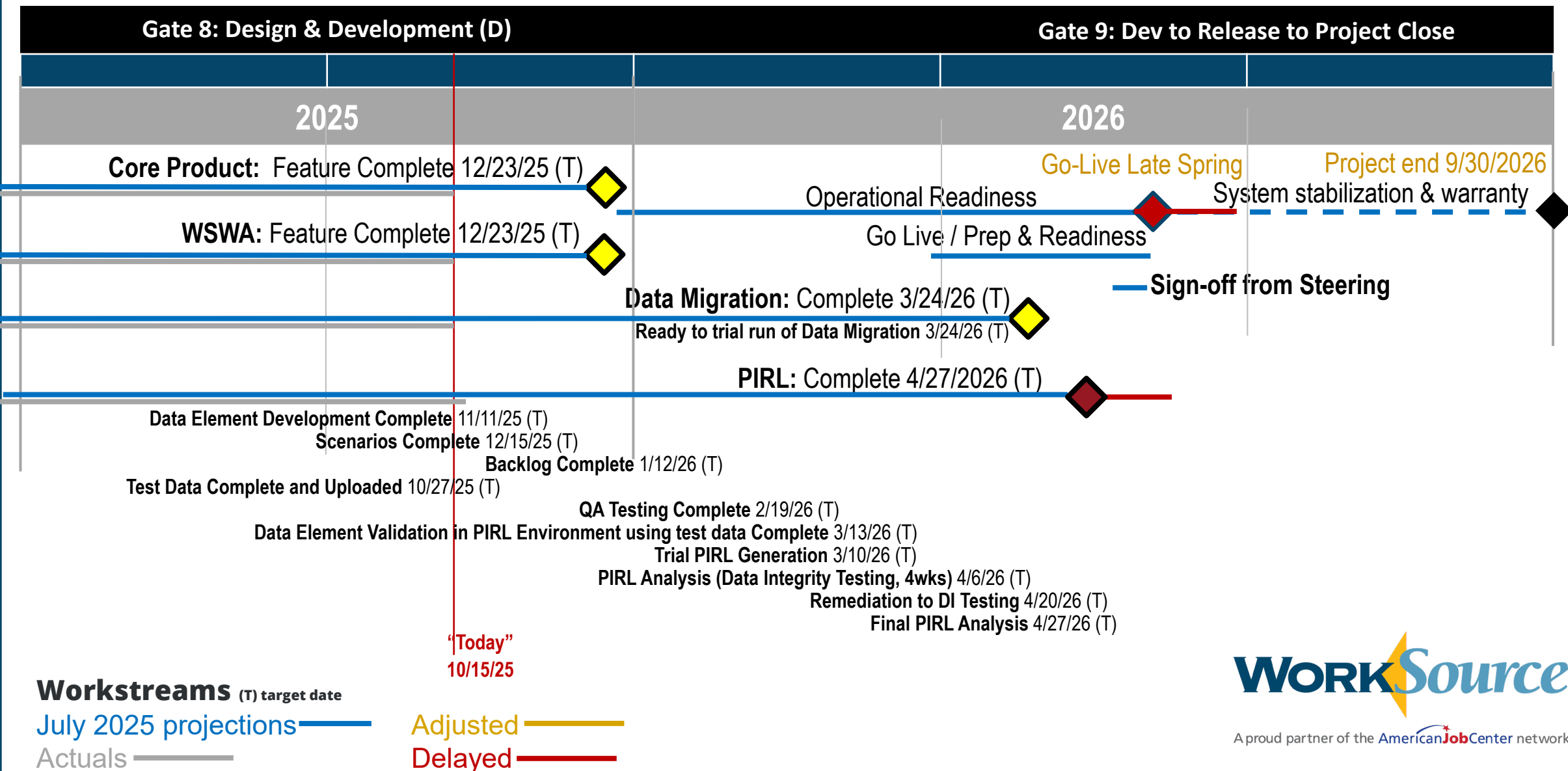
NOTE: Risks are logged if they are expected to impact one or more of the following element **around project implementation:** Schedule, Scope, Cost, Quality, or Stakeholder



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Project Schedule

7



Partner Access to WA Works

Woody Anderson



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First Add to this



ESD "Universe"
Entra ID

other
group

other
group

other
group

WIT
Salesforce
Security
Group

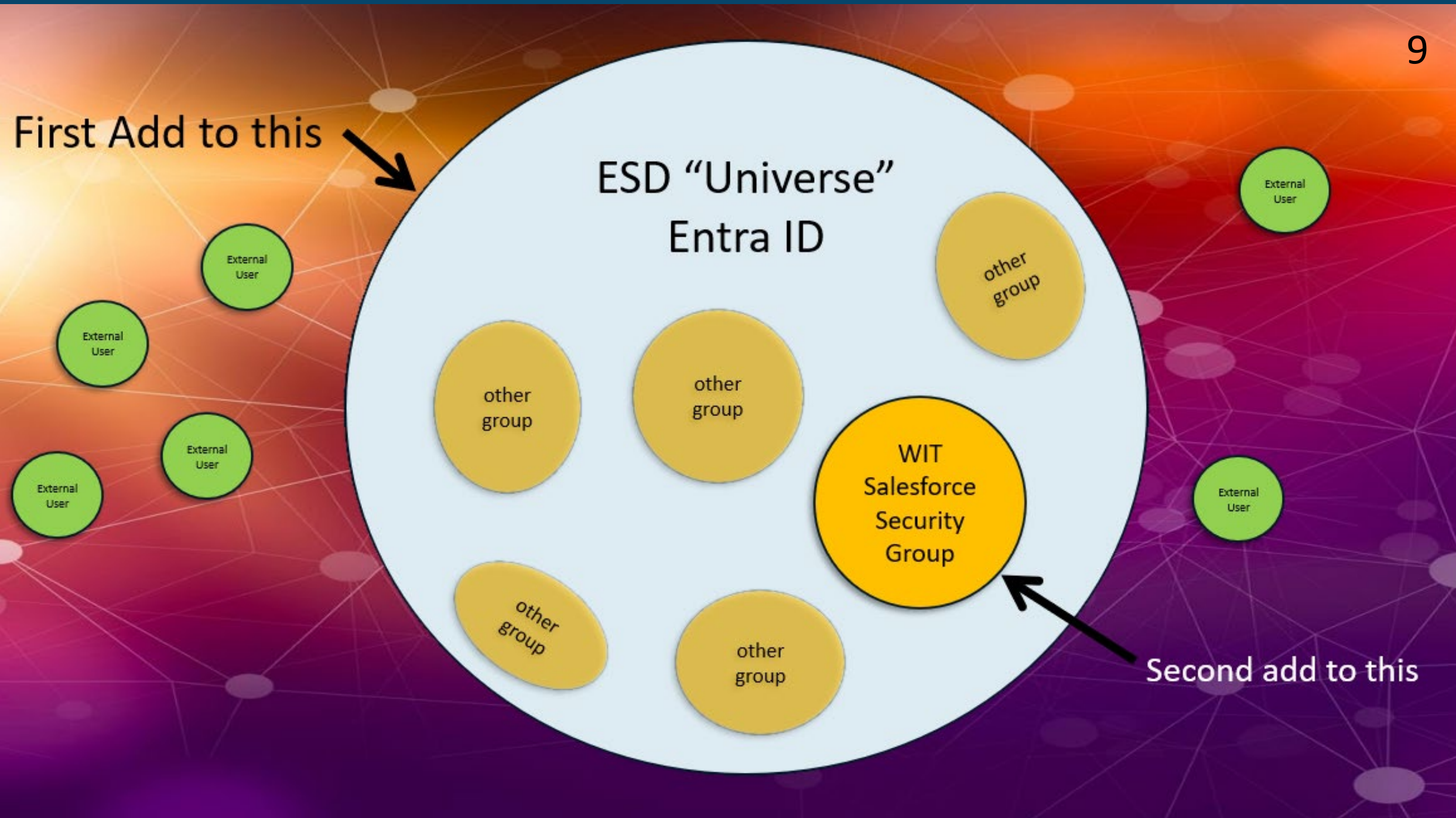
other
group

other
group

External
User

External
User

Second add to this



Core/ WA Works LDP Report

Aaron Parrott



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WorkSource WA Sprint Progress

Eric Le



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WA Works Licensing Update

Anne Goranson



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WDAs	Estimate of Licenses Needed	Individual Responsible to Confirm Licenses (Advisory Team Members)
Olympic - WDA 1	45	Luci Bench
PacMtn - WDA 2	85	Aaron Pentland
Northwest - WDA 3	60	Malinda Bjaaland
Snohomish - WDA 4	110	Cassondra Yi
Sea-King - WDA 5	125	Brian Pannell
Pierce - WDA 6	83	Josh Stovall
Southwest - WDA 7	7	Amy Gimlin
North Central - WDA 8	6	Mark Parrott
South Central - WDA 9	96	Brian Conduva
Eastern - WDA 10	60	Rod Van Alyne
Benton-Franklin - WDA 11	46	Jessie Cardwell
Spokane - WDA 12	90	Tim Robison
ESD Divisions/Statewide		
WSD (does not include field)	40	Anne Buchan
DATA	10	Sam Havens
ESPI	31	Sue Keltner
ITSD	35*	Ardriel Galvan
OoM	0	Sumit Gupta
Financial Services	0	Kim Greene
Comms	2	Chris Barron
EO Office	4	Teresa Eckstein
ASD	10	Emily Kok
PPP	6	Michael and Mari
Total	1081	*1096 if ITSD needs separate training licenses

Current WIT User License Projections and "Confirmers"

Assumptions:

- We can add licenses as needed but don't want to pay for licenses we won't use.
- We will provide reports to peripheral teams rather than access – ex: financial services team.
- WDA responses include total WIT license estimates for the full local partnership (including ESD).
- ITSD has requested 35 production account licenses. If Dev & Training environments require separate licenses, they will need an additional 15 for a total of 50.



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Next Steps

A new survey will go out to each Advisory Committee member - please respond by 10/23/2025

Please use the same assumptions that were used last time, with one exception:

- **Be conservative:** it is easier to add licenses later than to remove them
 - We will provide reports to peripheral teams rather than access – ex: financial services team
- ~~Old:~~ ~~WDA responses include total WIT license estimates for the full local partnership (including ESD)~~
- **New:** WDA responses will NOT include local ESD users
- We've also included a question about how many users will need to be trained prior to go-live



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DM Report Out

Aaron Parrott

- ✓ ETO Employer Contact data
- ✓ ENROLWA Works Credential



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Steering Committee Decisions

Anne Goranson

✓ Inactive Office in ETO- Deactivation



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Transition Time

(WIT Project only folks are excused)



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Unemployment Insurance (UI) Hold Line Promotional Message

Anne Goranson



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UI Hold Line Promotional Message

- Audio message would be shared while claimant is on hold
- **Proposed message:** "Need help with your job search? WorkSource offers free resume support, interview practice, and job listings across Washington. For more information visit WorkSourceWA.com"
- Message would play every 8 minutes, rotating with other messages
- Steering Committee will make a decision – what input would Advisory like to provide?



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Portfolio/Tech Update

Chris Jenkins-Torres



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Project Updates

Project Name	Status	End Date	Project Contact	Updates
WIT Replacement	In Progress	Q2 2026	Linda Kleingartner	<i>Refer to previous slides for up-to-date information</i>
(OneWA) WIT Updates	In Progress	6/30/2026	Susan Lo	<i>No updates until February 2026</i>
JAS/JFS Workforce Vouchering Modernization	Close Out	9/30/2025	Susan Lo	• 9/30/25 - Project end date • PROWD P-Card Pilot • Lessons learned information gathering and documentation is in progress • Paper Voucher Options Discovery • Documentation is in progress • 10/27/25 - Pilot lessons learned/discovery review, retro, and project close out meeting
RAS Phone Accommodation	In Progress	TBD	Eric Le	• Present changes to OLT with Demo 10/1 • Pop up message / banner completed 10/1 • Staff, Supervisory, and administrator email is sent out on 10/2 • Upcoming Presentation in Monthly Program call 10/14



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Project Updates

Project Name	Status	End Date	Project Contact	Updates
Pathway Grant	In Progress	10/31/25	Ty Reed	- Grant runs from July 1, 2025, to Dec 31st, 2028 - Currently recruiting for WSS6 Reentry Supervisor to provide direct supervisor of 4 Reentry Employment Specialists - We have updated partnerships: will provide services in 5 DOC prison facilities and two jail facilities across the state
Re-Entry 2030	In Progress	06/26/26	Ty Reed	- ESD Reentry 2030 Employment Subcommittee has been formed and had two convenings so far - Working with state agencies, private business, and CBOs to achieve the Reentry 2030 goals - Will work on other issues that impact employment for this population, such as transportation, education, employer identification, and apprenticeships
Implementing TEGL 10-23 Change 2	In Progress	N/A	Gary Kamimura	- The preliminary injunction remains in place; no hearing dates have been set by the Court (per AGO contact). - Stakeholder discussions are ongoing to anticipate needs if TEGL is implemented by DOL. - Draft state policies have already been prepared and are being held in reserve for potential TEGL implementation. - Statewide training is being considered to align with TEGL requirements. - The WIT development team is informed, and initial discussions are underway on necessary reprogramming.



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Round Table



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THANKS!



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